

2019/2020

SAN BERNARDINO COUNTY PROBATION

ANNUAL REPORT

Guiding Principles and Values

Excellence

We are dedicated to providing the highest level of professional services to the courts, the community, and our clients. With concern for providing credible leadership within the criminal justice system and innovation in our programs, we seek the optimal and creative use of resources. Accountability is a vital component of all we do.

Importance of the Individual

We treat all people in a dignified, respectful, and courteous manner, and we strive to recognize the unique and special needs of each person. We appreciate the cultural diversity of coworkers and clients and are sensitive to their varying requirements.

Ethical Conduct

We believe in, and exemplify ethical behavior in our interaction with others and in the accomplishment of our daily tasks. We are committed to providing fair, consistent, and honest treatment to all people. We will act without prejudice and be objective in the performance of our duties.

Staff as a Primary Resource

We act with professionalism, competence, and integrity, as we do the work of our organization. We provide opportunities for personal and professional development, and we participate in Departmental planning and decision-making. We endeavor to create an atmosphere of mutual respect and trust among staff and between staff and management.

The Ability to Change and Grow

We believe in the potential of people to adopt positive behavior and we provide them the opportunity to do so.

The Importance of Our Communities and the Safety of the Public

We are aware of our responsibilities to the individual and the community. We invite and encourage citizen participation, involvement and support to plan, deliver and evaluate programs. Public safety is our principal concern in all of our practices and policies. We are alert to the needs of victims and endeavor to represent them appropriately.

Families are a Significant Source of Support

We believe families are important to the structure of society and we strive to strengthen them in all our programs and activities.

A Safe and Healthy Environment

We are committed to providing a safe and secure work and living environment for our staff and clients.

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Message from the Chief



Michelle Scray Brown CHIEF PROBATION OFFICER

This year is not something anyone could have anticipated, but through a global pandemic, civil unrest, and concerns of an economic collapse, the San Bernardino County Probation Department maintained the highest level of professional services to both the courts and our clients. This Department worked to pursue solutions to significant local issues, such as housing offenders struggling with homelessness, providing transportation for clients to necessary appointments, and assisting San Bernardino County as COVID-19 developed locally. We simultaneously ensured the wellness and safety of youth and staff at the Central Valley Juvenile Detention and Assessment Center and provided security throughout the region as part of the San Bernardino County Crisis Response Team.

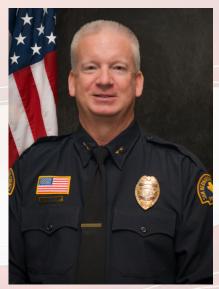
Despite 2020's challenges, we continued to lead the State of California in Probation Services. We provided enhanced evidence-based services in an effort to reduce recidivism and increased safety within the community we serve. We upheld our mission to utilize a balanced approach of rehabilitation and enforcement to successfully change lives and build upon our strong foundations. Statistics in this document reflect the impact COVID-19 had on our Department and the County. I am proud of all that we have accomplished in the 2019-2020 Fiscal Year, which is summarized in this annual report, and I am more honored than ever to serve alongside the 1,200 men and women of this great Department.

Michelle Scray Brown

Command Staff



Tracy Reece ASSISTANT CHIEF **PROBATION OFFICER**



Edward Barry DEPUTY CHIEF PROBATION OFFICER Adult Community Services Bureau



Kimberly Epps DEPUTY CHIEF PROBATION OFFICER Juvenile Community Services Bureau



Julie Francis DEPUTY CHIEF PROBATION OFFICER Detention Corrections Bureau



Scott Frymire DEPUTY CHIEF PROBATION OFFICER Adult Specialized Services Bureau



Eric Vara DEPUTY CHIEF PROBATION OFFICER Administrative Services Bureau

Division Directors



Joseph Bakunas DIVISION DIRECTOR II Central Valley Juvenile **Detention & Assessment Center**



Kim Binion DIVISION DIRECTOR II Central Adult Services



Chris Condon DIVISION DIRECTOR II Central Adult Specialized Services



Kimberlee Drury DIVISION DIRECTOR II Administrative Services



Teneka Hayes DIVISION DIRECTOR II Training Division



Mireya Macias DIVISION DIRECTOR II Juvenile Justice AB1913/Central **Juvenile Services**



Brent Martin DIVISION DIRECTOR II Adult Day Reporting Centers

Division Directors and Managers



Eric Poindexter DIVISION DIRECTOR II High Desert Services



Judith Pottroff DIVISION DIRECTOR II Central Juvenile Services



Eric Raley DIVISION DIRECTOR II Pre-Trial Services



Stephanie Roque DIVISION DIRECTOR II External Affairs/PIO



Nathan Scarano DIVISION DIRECTOR II High Desert Juvenile Detention & Assessment Center/Gateway



Dana Smith-Lacy DIVISION DIRECTOR II Desert/West Valley Juvenile Services



Jennifer Villa DIVISION DIRECTOR II Professional Standards

Division Directors



Shawn Arrington DIVISION DIRECTOR I Central Valley Juvenile **Detention & Assessment Center**



Kevin Bragg DIVISION DIRECTOR I Training Division



Charte Carroll DIVISION DIRECTOR I High Desert Services



Mary Garcia DIVISION DIRECTOR I Central Juvenile Services



Khara Garnett-Todd DIVISION DIRECTOR I Professional Standards



Nick Gonzales DIVISION DIRECTOR I Central Valley Juvenile Detention & Assessment Center



Kathleen Huaman DIVISION DIRECTOR I Central Adult Services



Carl Landry **DIVISION DIRECTOR I Youth Justice Center**



Brady Lock DIVISION DIRECTOR I Desert/West Valley Juvenile Services

Division Directors and Managers



Kory Oberlies
DIVISION DIRECTOR I Central Day Reporting Center



Juan Preciado DIVISION DIRECTOR I Pre-Trial



Nancy Quinn DIVISION DIRECTOR I Transportation



Karmen Zaragoza DIVISION DIRECTOR I Central Adult Specialized Services



Michael Donahue **DEPARTMENT INFORMATION** SERVICES ADMINISTRATOR



Heather Huffman OFFICE OPERATIONS MANAGER



Thomas Kamara ADMINISTRATIVE MANAGER



Carlos Peace ACTING HEALTH SERVICES MANAGER



Jose Rabago **NUTRITION OPERATIONS** MANAGER

Judicial Officers



The Honorable Michael A. Sachs Presiding Judge



The Honorable R. Glenn Yabuno **Assistant Presiding Judge**



Annemarie G. Pace Presiding Judge of the Juvenile Court

County Government



Curt Hagman Chair, Fourth District



Josie Gonzales Vice Chair, Fifth District



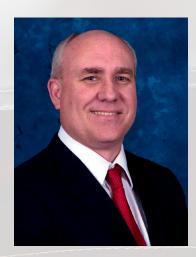
Robert A. Lovingood First District



Janice Rutherford Second District



Dawn Rowe Third District



Gary McBride Chief Executive Officer

Introduction

The San Bernardino County Probation Department is represented by five bureaus: Administrative Services, Detention Corrections, Juvenile Community Services, Adult Community Services, and Adult Specialized Services. Each bureau has divisions, which are smaller, technical units, which provide interrelated services within their bureau.

DEPARTMENT-WIDE HIGHLIGHTS FOR THE 2019–20 FISCAL YEAR (FY)

In 2019, the High Desert Juvenile Detention and Assessment Center (HDJDAC) was repurposed to function exclusively as a booking-only facility. Youth booked into this facility were transferred within hours to the Central Valley Juvenile Detention and Assessment Center (CVJDAC) in San Bernardino where they received services, including daily programming and family visitation. All sworn and non-sworn staff maintained employment, as the majority of the HDJDAC staff were reassigned to the CVJDAC. Other staff remained at the HDJDAC, where they worked booking or transportation assignments.

Just days before the state-wide Stay At Home Order began in March, 2020, members of the Incident Management Team (IMT) and Probation staff assisted with the activation of the Department Operations Center (DOC) to respond to the 2020 COVID-19 Pandemic. A total of 106 staff worked 50,061 hours

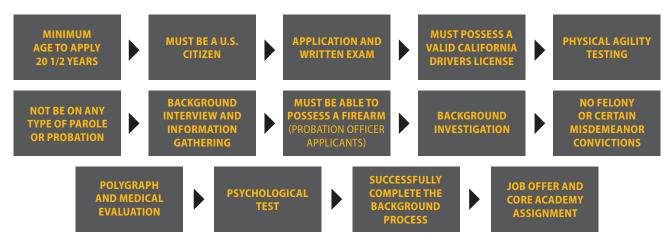
over the 4-month period by working security at testing locations throughout the county as well as assisting other county entities when needed. The DOC sent staff to assist at the County Joint Information Center (JIC), to relay daily information to both the community and media. The DOC also initiated the Incident Command Post (ICP) at the CVJDAC, which ensured that safety protocols were put in place to protect both youth and staff working in the institution.



The Adult Services Bureau underwent a restructure to implement the Correctional Assessment and Intervention System (CAIS) supervision strategies, which centered around offender services and case plan needs. Moving away from High, Medium, and Low caseload designations required the Division to restructure its units to General Supervision (formerly Low Supervision) and Community Supervision (formerly Medium and High Supervision). There are now multiple Community Supervision units within the Department that have been divided regionally. This restructure permitted caseload sizes to decrease, allowing an enhanced and individualized approach when dealing with offender's needs.

Professional Standards

Professional Standards completes pre-employment background investigations for both non-sworn and sworn candidates in addition to administrative investigations arising from allegations of misconduct. During the 2019-20 FY, Professional Standards completed 253 pre-employment background investigations, which resulted in the hiring of 118 new employees across 17 classifications within the Department. The Compliance Unit and the Prison Rape Elimination Act (PREA) coordinator are now a part of the Professional Standards Division.



Compliance

The Compliance Unit is a combined unit, encompassing Audits and Inspections and Policies and Procedures, that oversees the development and implementation of the Department's standardized operating policies and procedures and procedural compliance. The Department ombudsman receives and reviews citizen's complaints from the public or parents about Probation services and youth grievances. The unit is vested with the responsibility to complete annual or as-scheduled audits and inspections. Audits are conducted to assess the Department's overall compliance with one or more internal policies, procedures (or Temporary Departmental Orders, also known as TDOs), or other compliance mandates. Inspections are conducted to ensure compliance with tasks or responsibilities identified in the Departmental policies, procedures or TDOs. During the 2019-20 FY, 49 policies/procedures, two TDOs, and 15 safety videos were created or revised and published. Thirty eight procedure inspections were completed.

Prison Rape Elimination Act (PREA)

PREA was passed in 2003 with unanimous support from both houses of the U.S. Congress. The purpose of the act was to provide for the analysis of incidents and the effects of prison rape in federal, state, and local institutions. It was also intended to provide information, resources, findings, and recommendations to protect individuals from prison rape. In addition to creating a mandate for significant research from the Bureau of Justice Statistics and through the National Institute of Justice, funding supports major efforts in many state correctional, juvenile detention, community corrections, and jail systems. In October of 2018, the staff-to-youth ratio of one staff to eight youth was implemented, as outlined in PREA Juvenile Facility Standards. The San Bernardino County Probation Department has a zero tolerance policy for sexual misconduct within all detention and treatment facilities and we comply with PREA requirements.

Administrative Services Bureau

The Administrative Services Bureau (ASB) is responsible for the organizational and administrative support functions that include: accounts payable, budgets, clerical, courier/file management, grants, legal, payroll/ personnel, purchasing, reception, and analytical units. Areas of concentration range from fiscal management to contract development. In April, 2020, the Specialized Services Bureau (SSB), which was responsible for unique operations that cover requirements beyond community corrections and detention services, merged with ASB and created a singular bureau that now includes Automated Systems, External Affairs, Research, and the Training Division.

ASB BUREAU HIGHLIGHTS

In March, 2020, the Staffing Unit successfully implemented the "In-Time" scheduling software for use within the Detention Corrections Bureau (DCB). This software assists the Staffing Unit by efficiently scheduling DCB staff, ensuring accountability and tracking assigned employees.

When COVID-19 came to California, the DOC was called upon by San Bernardino County officials to create teams that would assist as security for local agencies. The first team began their shift on March 28, 2020, at the San Bernardino County Fire Department's Incident Command Post, which was located on the San Bernardino International Airport grounds. Staff was also placed at various government offices and Specimen Points of Collection (SPOCs) throughout the county. Staff worked more than 29,000 hours through June, 2020 to maintain the safety of San Bernardino County residents.



In an effort to reduce illness transmission of youth and staff in the JDAC, and as a response to the COVID-19 pandemic, the Compliance Unit developed the Temporary Department Order (TDO) 66 to implement additional safety measures during the booking and housing process. As a result, the CVJDAC opened a Orientation Living Unit where new intakes were housed for a minimum of 14 days, allowing for monitoring, identification, and reduction of COVID-19 spread within the facility.

Beginning September, 2019, the Automated Services Unit coordinated the installation of computer equipment in 20 new vehicles that improved the efficiency of radio traffic. Various camera projects were also completed at four Probation locations and multi-site camera projects have started at three additional locations. Staff also addressed the needs associated with regulatory compliance, including 450 items posted to the Department website in compliance with SB678 regarding training materials and policy/procedures.

Automated Systems

Automated Systems provides the Department and its customers with infrastructure support and business solution analysis/development. Technical staff provide 24-hour support for the hardware and software needs of staff and customers across business lines. This includes workstations, servers, switches, and a variety of mobile devices. The division also provides review, development, and implementation of needed reports, databases, and application support. They evaluate new programs and services that the Department is reviewing to ensure smooth transitions and user-friendly interfaces.

External Affairs

External Affairs is responsible for promoting the Department's mission to uphold a balanced approach between enforcement and rehabilitation both in-house and to the public. The External Affairs Unit produces videos that feature former probationers, Department programs, and interviews with Probation staff. The unit also generates various marketing materials including: web-based graphics, printed brochures, pamphlets, posters, press conference displays, logos, videos, and photographs that endorse the Department's recruiting events, donation efforts, and community resources.



Additionally, the External Affairs Unit coordinates the release of information to the media through the assignment of the Department's Public Information Officer (PIO), handles the task of recruiting new talent into the Department through a recruitment coordinator, and manages the Department's volunteers through a volunteer coordinator. The recruitment coordinator provides direction and consultation for the Department's recruitment activities and supports community outreach activities. The volunteer coordinator oversees the Department's volunteer program and placements. During the 2019-20 FY, there were 168 volunteers with the Department and 2,251 volunteer hours were provided.

Finance Division

The Finance Division is responsible for the development and monitoring of the Department's budget. This fiscal year, the division oversaw a Department budget of just over \$192,400,000. This division is also responsible for Department-wide purchasing, accounts payable, trust-fund management, grant development, contracts, accounting and budgets, general fiscal questions, payroll and personnel, custodial services, and maintenance.

Research

San Bernardino County Probation has a dedicated Research Unit. In addition to conducting research connected with the Department's focus on programs, the unit's intent is to enhance operations, related policies, and processes within the field of corrections. The Research Unit also completes a number of state and federal surveys, as well as monthly, quarterly, and annual statistical reports.

Training

The San Bernardino County Probation Department offers the most innovative and effective training to nearly 1,300 employees. A primary responsibility of the Training Division is to research, develop, and implement an Annual Training Plan designed to meet the needs of non-sworn and sworn staff. In addition to personal and professional health and well-being, training is updated and designed to include and address changes to local, state, and Federal laws and legislation. Sworn staff are provided with training that meets the requirements as established by the Standards and Training for Corrections, a branch of the Board of State and Community Corrections. Non-sworn staff are provided with training that enhances both professional growth and development as well as personal well-being. The Department continues to host a state-approved Juvenile Corrections Officer Core and Probation Officer Core Academy. The Department is also authorized to teach Peace Officer Standards and Training (POST) 832 Arrest and PC832 Firearms, which are key components required to achieve Peace Officer status. The Training Division offered 432 different classes, which totaled 7,100 hours, in the 2019-20 FY.

Detention Corrections Bureau

The Detention Corrections Bureau (DCB) is responsible for the counties two Juvenile Detention and Assessment Centers (JDACs) and the Department-operated secure residential treatment program, Gateway. The Gateway Program is for male youth, ages 16 to 19. DCB works with all law enforcement agencies in the county when a youth is considered for detention. The bureau works with multiple county agencies inside the facilities and local community groups, such as faith-based organizations, to address the needs of the juveniles.

BUREAU HIGHLIGHTS

The Food Services Division continued their efforts to go-green by implementing a food waste recycling program in accordance with local guidelines. They minimized the use of foam/plastic plates, cups, and bowls by replacing them with washable, reusable items and biodegradable packaging.

In March of 2020, the CVJDAC developed a plan in conjunction with California Department of Corrections and Rehabilitation (CDCR), state, and local guidelines to address the COVID-19 pandemic and limit the impact within the facility. Staff utilized daily screenings, implemented a 14-day guarantine upon intake, and conducted ongoing health education for youth and staff, which involved an overview of COVID-19, basic infection control practices, hand-washing, and mask protocols.



The DCB K9 Team extended services this fiscal year to the Federal Bureau of Prisons Correctional Facility in Victorville, the Metropolitan Detention Center in Los Angeles, other local Probation Department's juvenile detention facilities, and police department holding stations.

Central Valley Juvenile Detention and Assessment Center/High **Desert Juvenile Detention and Assessment Center**

The San Bernardino County Probation Department operates two Juvenile Detention and Assessment Centers. The CVJDAC has a rated capacity of 260 and a budgeted capacity of 220. The difference between rated capacity and budgeted capacity is a reflection of lower populations, changes in staff-to-youth ratios, and required programming. CVJDAC is primarily staffed with Probation Corrections Officers and Probation Corrections Supervisor I/IIs. Following the intake process, youth complete an orientation. They are provided information about the Prison Rape Elimination Act (PREA), facility procedures, rules, behavior expectations, services, and programming. Orientation is intended to reduce rule violations and to provide a safe and secure environment for both youth and staff. The HDJDAC was repurposed to a booking-only facility in August, 2019.

Detained youth have access to educational services under an agreement with the San Bernardino County Superintendent of Schools (SBCSS). Youth are also provided comprehensive behavioral health through the Forensic Adolescent Service Team (FAST) and medical services. A range of social awareness programs are provided at CVJDAC.

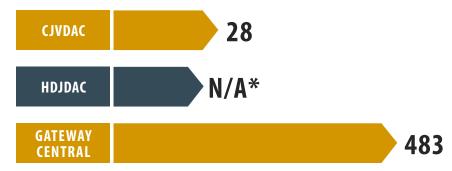
DAILY POPULATION AND LENGTH OF STAY

JDAC AVERAGE DAILY POPULATION IN 19/20 FY



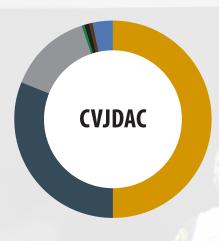
^{*} There is no Average Length of Stay to report due to the repurposed facility

JDAC AVERAGE LENGTH OF STAY IN 19/20 FY

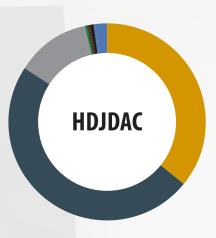


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BOOKINGS BY ETHNICITY

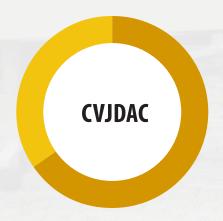


- HISPANIC: 598
- AFRICAN AMERICAN: 374
- CAUCASIAN: 134
- NATIVE AMERICAN: 1
- ASIAN: 5
- PACIFIC ISLANDER: 6
- OTHER: 21



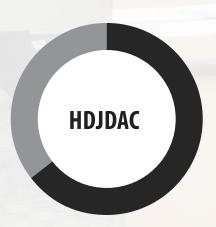
- HISPANIC: 75
- AFRICAN AMERICAN: 125
- CAUCASIAN: 40
- NATIVE AMERICAN: 1
- ASIAN: 3
- HAWAIIAN: 2
- OTHER: 3

TOTAL BOOKINGS/NEW VIOLATIONS



TOTAL BOOKINGS: 1,139 NEW VIOLATIONS: 685

(60% OF CVJDAC)



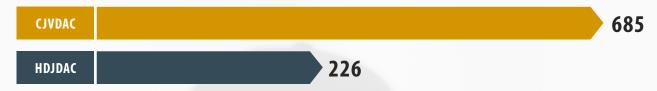
TOTAL BOOKINGS: 249

NEW VIOLATIONS: 226

(91 % OF HDJDAC)

JUVENILE BOOKINGS BY OFFENSE

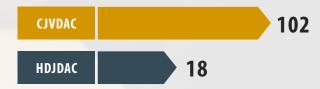
NEW LAW VIOLATION



VIOLATION OF COURT ORDERS



WARRANTS



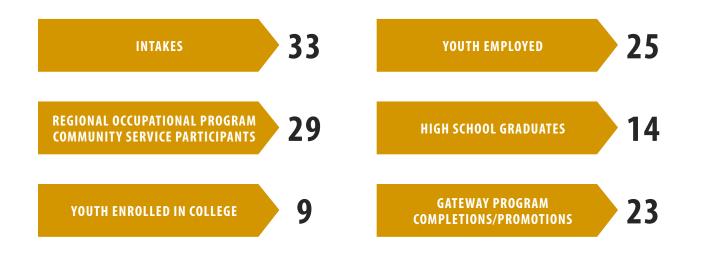


Gateway

Gateway is a secure residential program that provides rehabilitative services to male youth, ages 16 to 19, who are working toward reintegration with their families and/or emancipation readiness. This program officially started in 2008 as a result of Senate Bill 81. In April of 2020, Gateway combined both Phase I and Phase II into a single cohesive program.

The facility has a bed capacity of 40 and provides comprehensive programming to address a broad range of needs. The SBCSS provides educational services with full-time teachers, instructional aides, and resource specialists. Probation staff facilitate some of the program services and provide mentoring, guidance, and social support. In collaboration with the Department of Behavioral Health (DBH), Gateway has incorporated services that include individual and family counseling, crisis intervention, and psychological evaluations. On-site nurses, who are available to youth 24 hours a day, provide medical services and care coordination. Community service and occupational training is an integral part of the Gateway Program, along with an array of social awareness programs that promote successful community reentry.

GATEWAY: 2019 - 20 FY



Social Awareness Programs

The Central and High Desert JDACs and the Gateway Program provide a number of social awareness program opportunities for detained youth. Available programs promote a multitude of skills including: positive peer interaction, teamwork, listening skills, public speaking experience, creative writing, cultural awareness, proper hygiene, and community service. Some of the programs offered are:

After Release Substance Abuse Support

After being released, youth can continue to participate in substance abuse intervention/prevention counseling, AA or NA services. JDAC staff may refer youth to a certified substance abuse counselor. Youth may also request a referral to participate in the program.

Aggression Replacement Training (ART)

ART addresses various emotional and social aspects that may cause aggressive behavior in youth. The main goal is to reduce aggression and violence among youth by providing opportunities to learn prosocial skills.

Anger Intervention Method (AIM)

AIM teaches youth how to control their anger and learn pro-social behavior through referrals and oneon-one sessions. Facilitators focus on skill streaming assignments that teach the youth coping skills and how to identify their triggers.

Arise

Arise is designed for youth who have challenges with reading and writing. The interactive program promotes communication skills and provides tools needed to become successful, productive members of society. Youth learn life skills in topics such as anger control, parenthood, self-esteem, nutrition, and networking during the 5-week course.

Building Skills Program

A collaboration between Probation and the SBCSS that is designed to give youth the opportunity to explore their interest and aptitudes in the construction industry. The program allows youth to earn credits toward graduation while learning a skill that they can take back to their community. The Building Skills Program gives youth the opportunity to explore possible careers in the construction industry with a lab that includes hands-on training in gardening, painting, and yardwork.

Bullying Intervention/Prevention

This program provides youth with insight about bullying, recognizing behaviors, and the reasons for bullying. Resources are offered to help youth stop being a bully, or to help stop others who are bullies.

Cooking Classes

Cooking Classes teach youth essential cooking techniques, basic cooking skills, and valuable hands-on experience. Youth also learn the proper way to look at recipes and the reasoning behind their choice of ingredients.

Deceptions

Deceptions reviews human trafficking and internet dangers. It is a 2-week course conducted with each unit that reviews what signs might be present when someone is attempting to lure an individual into human trafficking. The course is designed to keep youth aware of potential dangers and provide them with an understanding of when to speak up if something does not seem right.

Drug and Alcohol Services

Substance abuse intervention/prevention services are provided to assist youth by addressing alcohol and/or drug addiction issues.

Employment Preparation and Placement

The Gateway Program has a career specialist who provides career exploration, skill enhancement, career counseling, case management services, labor market information, and comprehensive job services. The career specialists assist youth in planning and organizing their career decisions as they move into and through the job market. Many of the youth at Gateway re-enter the community fully employed.



Extended Education

The Extended Education College Program is intended for youth who have graduated high school and are interested in furthering their education. Youth are enrolled in online college classes through Los Angeles Mission College and can attend classes up to five days a week. They are given monitored internet access to work at their own pace. Probation staff are there to guide them through their entire college journey and work with each youth to review their extended education goals once released.

First Aid/CPR Certification

Youth can complete First Aid/CPR certification provided through the SBCSS.

Finding Opportunities to Communicate, Understand, and Succeed (FOCUS)

FOCUS is designed to assist youth with mental health needs to be productive in the facility while reducing room confinement time. The program is geared toward youth who are unable to function on a unit without continuous disruption to the regular unit programming. The objective is to keep the youth focused during their stay through a work program that allows them to succeed at their level and give them a sense of self-worth. Once a youth is accepted into the FOCUS Program, the youth is assigned to various job duties daily. Some of the projects in the program include canvas painting, assembling a model car, building a resume, and completing college and job applications.

Food Handlers Certificate

Youth receive soft skills training to obtain a California State Food Handlers Card. Participants complete classroom or online learning about cleaning, cooking temperatures, food preparation, handling and storage. Youth then complete the state required test, which makes them eligible to obtain entry level employment in the food industry.



Forklift Operators Safety Class

Youth are provided with forklift operator training, which meets Occupational Safety and Health Administration (OSHA) safety standards. Youth may participate in classroom or online training. Once training is complete, participants must pass a certification test.

Forward Thinking

Forward Thinking is a youth journaling program that reviews topics such as What Got Me Here, Individual Change Plan, Responsible Behavior, Handling Difficult Feelings, Relationships and Communication, Victim Awareness, Reentry Planning, Substance Using Behavior, and Family. The 5-week program is designed to encourage youth to reflect on the choices they have made and start thinking about positive options for dealing with peer groups and various life situations.

Giving Hands Program

The Giving Hands Program provides youth with an opportunity to complete community service hours and feel good about giving back while detained. Youth are taught to make guilts and hats (beanies) by using a hand knitting loom. The finished products are donated to local convalescent homes and domestic violence shelters.

High Intensity Interval Training (HIIT)

HIIT is an incentive-based exercise program that offers rotating stations and special equipment. Youth work out at each station - which include curls with the weighted sandbags, medicine ball sit-ups on foam mats, triceps extensions using resistance bands, wall squats, or jogging - for one minute. Once one station is complete, youth rotate to the next station.

Hip-Hop Shop

The Hip-Hop Shop is designed to cultivate the talents of youth who have a desire to write, play, produce, and perform music and dance. Youth are shown different fundamentals of music and can apply the skills they learn in a healthy environment.

Inside-Out/REACH (Read, Empower, Attain, Create, Hope)

The program is a combined partnership between the San Bernardino County Probation Department, the University of Redlands, and SBCSS. The program offers the opportunity for Gateway youth to match up with University of Redlands students, take classes, have a shared learning experience, and earn college credits.

Just Beginnings

A teen parenting program, created by researchers at Georgetown University, allows youth to have weekly bonding visits with their children. The evidence-based program is available to both male and female youth. The visit is video-taped and reviewed by the youth in a teaching session prior to the weekly visits. Teaching sessions are taught by Probation Corrections Officers trained in the curriculum.

Labor Skills Training

Youth are provided hands-on training introducing basic labor skills like landscaping, painting, and graffiti removal. Upon completion of basic training, youth receive a certificate of completion and gain work experience.

Life Skills Phase I, II, and III

This program reviews youth's personal skills, job skills, and life skills to help them become successful teenagers and adults once released from the facility.

Medical Services Tip Top

Department of Public Health nurses provide wellness training to youth focused on their specific needs to promote wellness, prenatal education, and counseling for pregnant youth.

Mock Trial Program

Youth in the Gateway Program work with the Public Defender's Office attorneys to develop public speaking skills, preparation techniques, and work discipline. The students are assigned a particular role in the trial such as bailiff, attorney, police officer, or witness. They practice that role as a group to hone their public speaking skills. At the end of each program, they perform a mock trial before the Presiding Judge of the Juvenile Court.



Money Management

The Money Management Program teaches youth how to budget their money, monitor their spending, track their expenses, avoid debt, balance a checkbook, and write checks. Youth also learn how to save and invest money for future expenses such as school, retirement, and an emergency fund.

Narcotics Anonymous (NA) and Alcoholics Anonymous (AA)

NA and AA use a traditional 12-step model to provide weekly services to detained youth.

Poetry Night

This program provides youth the opportunity to express their feelings and emotions through creative poetry writing.

Positive Behavioral Intervention and Support (PBIS)/Weekly **Incentive Activities**

In this program, youth start off with zero behavioral dollars and have the opportunity to earn them by demonstrating four principles: safety, respect, responsibility, and participation. Each unit promotes a monthly topic, provides a teaching environment, and encourages the youth when they are doing the right thing. Youth who have not refused or been suspended from school are eligible to participate in a PBIS Incentive Activity as a reward for their positive behavior.



The Power Source

This program teaches youth social and emotional regulation skills to help them build heathy relationships, break the cycle of violence, work through their addiction, disengage in high-risk behaviors, and succeed in the workplace. Youth read letters, poems, and stories written by other youth, then discuss the literature and do activities related to the passages they read.

Real Care Baby Program

The Real Care Baby Program provides youth with real-life parenting experiences that include: determining baby needs, how to address those needs, and how to avoid mishandling and neglect. Using software programming, youth can hear the baby cry whenever it needs to be fed, burped, rocked, or changed. The software also tracks abuse, temperatures, time in a car seat, and clothing changes. Through this sophisticated program, youth are able to understand the physical, emotional and social effects of caring for an infant 24 hours a day.

Regional Occupational Program (ROP)

In partnership with the SBCSS, the Gateway Program provides ROP services in the JDACs. Youth earn school credits for participating in the program and learn industrial techniques that could assist with employment upon release from detention. ROP offers hands-on work experience at the facility through beautification projects. Youth have also constructed several Little Libraries that have been distributed to County buildings.

Religious Services

A religious services coordinator maintains oversight of all religious activities within each facility. Religious volunteers, who have passed a background check and have been trained beforehand, provide weekly Bible study classes and faith services. Individual faith services for grief are provided as necessary. They also facilitate special holiday events. During the 2019-20 FY, 31 religious services volunteers provided approximately 912 hours of volunteer time.

Silk Screening

This class teaches youth how to design and place images on materials such as t-shirts, towels, and bags. It promotes creativity, while teaching youth a skill that can be used in their future. Silk screening is considered to be an "industrial skill," which is a major part of the fashion, sports, and marketing industries.

Yoqa

Yoga is a 10-week course that helps youth reduce stress. Yoga is a mind-body practice that combines physical poses, controlled breathing, and meditation or relaxation. It can reduce the impact of exaggerated stress responses and may be helpful for both anxiety and depression.

Zumba

Zumba is an exercise fitness program that involves the youth in dance and aerobic movements performed to energetic music.

DETENTION CORRECTIONS DIVISIONS

Food Services

The Food Services Division provides meals for youth and staff in accordance with Title 15, the Board of State and Community Corrections regulations, and Title 7, National School Lunch Programs. The meals served are based upon nutritional and caloric requirements. Prior to preparation and service, menus are planned on a 4-week cycle and meet the required regulations as calculated by a registered dietitian. Standardized recipes are used to ensure proper nutrients are being met. Prior to leaving the food service area, all meals are individually portioned. All youth in the Juvenile Detention and Assessment Centers (JDACs) and treatment facilities are served three meals each per 24-hour period, in addition to snacks. Fresh fruit is always available. During the 2019-20 FY, 207,446 youth meals were served at the JDACs and the Gateway Program.



Medical Services

The Medical Services Division is accredited by the National Commission on Correctional Health Care and provides medical services under the leadership of Chief Medical Officer, Dr. Michael Neeki. Services are provided to youth in custody via board certified physicians from the Arrowhead Regional Medical Center and the Department of Behavioral Health. All youth receive a full health screening during the intake booking process and medical clinics are held throughout the week. These clinics provide examinations, medical interventions, medication orders, referrals to specialty clinics, treatment of acute injuries and chronic disease management. There is access to 24-hour health care services provided by ancillary health care staff. Outside agencies augment on-site services by providing mobile optometry and dental clinics, which significantly reduces the need for medical transportation off-site. During the 2019-20 FY, 919 youth completed the intake health screening process.

EXAMS

JUVENILE DETENTION AND ASSESSMENT CENTERS



The graph represents the number of youth screened by a physician, dentist or optometrist in addition to the intake health screening process.

Forensic Adolescent Service Team (FAST)

Probation collaborates with the Department of Behavioral Health (DBH), who provides mental health screenings, crisis intervention and stabilization, suicide observation status evaluations, and psychiatric services for youth. FAST also provides assistance to youth who are being released, linking them to needed services in the community. FAST coordinates the Multi-Disciplinary Team (MDT), which reviews and facilitates specialized interventions directed at high needs youth. The MDT is a multi-agency collaboration of representatives from Probation, DBH, medical services, and the SBCSS.

Juvenile Community Services Bureau

The Juvenile Community Services Bureau (JCSB) serves the community by working with youth involved in the pre-, current, and post-juvenile justice system. Its primary focus is to provide supervision, care, and rehabilitative services to youth on Probation. This includes a responsibility to offer intervention/ prevention services to youth at risk of entering the juvenile justice system. The JCSB oversees a multitude of units focused on supervision, both in the home and for youth in congregate care. They are responsible for juvenile intake, investigation reports, case management, supervision, programming, Day



Reporting Centers (DRCs), placement, and aftercare services. At all service stages, the JCSB is focused on improving youth outcomes. Regardless of a youth's level of involvement in the system, JCSB staff remain committed to their role of fostering a better tomorrow as it relates to youth. The JCSB concentrates efforts with involved youth through early engagement, collaboration, and education. It also offers a strong support structure to the youth, their family, and stakeholders. The JCSB utilizes evidence-based treatment and supervision services as identified through validated assessment tools. JCSB efforts are aimed at minimizing recidivism and moving youth into a role of self-sufficient citizens.

BUREAU HIGHLIGHTS

During the 2019-20 Fiscal Year, Juvenile Services was realigned by assigning all geographic regions that provide Juvenile Services to the Juvenile Services Bureau and the West End/Desert Juvenile Division was established, allowing juvenile services to be operated cohesively under the same guidelines. While changes were made to caseloads, assigned youth were able to continue with the same officer even if their risk-level changed throughout their time on Probation. Combined caseloads allowed for the continuity of care and the ability for officers to build rapport with youth and families.

In addition to offering social intervention/prevention programs and services, Probation Youth Day Reporting Centers created a Probation-coordinated community service opportunity and completed a series of projects with local foodbanks, community-based organizations, county agencies, and Probation contract providers.



In April, 2019, San Bernardino County went from a dual-status to a single-status county, meaning "at-promise" youth would be supervised solely by the Probation Department or Children and Family Services (CFS). As a result, the Probation Placement Unit worked with the District Attorney, Public Defender, and CFS to assess and evaluate those previous dual-status youth to request the dismissal of 900 matters and the closure of 44 cases.

School Probation Officers

There are currently 27 Probation Officers assigned to local high schools and middle schools across the county, which collectively represent Probation's involvement with 13 different school districts. Their primary duties are to reduce truancy and provide early intervention and prevention services to the students. A Probation Officer represents Probation on attendance review boards throughout the county. Probation Officers can make referrals for tutoring, counseling and parenting classes. During the 2019-20 FY, School Probation Officers responded to 8,321 referrals for attitude/behavior, attendance, criminal activity and academic issues, along with making an average of 2,757 monthly contacts.

Community Service Team (CST)

CST evaluates citations and police reports received from out-of-custody arrests and provides informal Probation and referrals to diversion programs. Resources include referrals to Youth Accountability Boards, assignment of community service hours, and referrals to enrichment programs. In cases where the youth has been placed on an informal contract with the court, the team monitors compliance and provides referrals to programs stipulated in the contract. Officers received 2,014 referrals and redirected 1,924 from Juvenile Court to diversion and alternative interventions during the 2019-20 FY.

Youth Accountability Board (YAB)

YAB was formed in 1991. It is a collaborative program between the Probation Department and community volunteers. The board works together with families to divert first-time and low-risk juvenile offenders from requiring further intervention by the criminal justice system. Board members meet with the youth and family members to develop a contract requiring fulfillment of specific responsibilities to address the behavior and related issues. Upon successful completion, the youth's case is closed. The YAB served 919 youth during the 2019-20 FY.

Day Reporting Center (DRC)

There are three Juvenile DRCs - in San Bernardino, Victorville, and Montclair - that provide classes such as Anger Management, Boys Council, Early Recovery, Girls Circle, Job Skills/Life Skills, Parent Project, Petty Theft, Teen Parenting, Victims Awareness, Weapons Diversion, and a drug and alcohol component. These classes are intended for any youth who are "at promise" or on Probation. Classes are offered at numerous middle and high school campuses for those who do not have transportation. Approximately 2,413 participants enrolled in classes during the 2019-20 FY.

Juvenile Intake and Investigations

These units provide the court with reports to assist in determining the most appropriate disposition for each youth alleged to have committed a delinquent act. Juvenile Intake provides two Probation Officers to assist with Juvenile Delinquency and Mental Health Courts. Officers completed 1,735 reports during the 2019-20 FY.

House Arrest Program (HAP)

HAP is an alternative to detention for low-risk offenders who have been charged with a criminal offense and would otherwise have to remain in custody. Youth are permitted to remain in their homes pending court disposition of their cases under the care and monitoring of a Probation Officer. Youth ordered into HAP are monitored via electronic monitoring/Global Positioning System (GPS). During the 2019-20 FY, 275 youth were enrolled in HAP and the participating youth were assigned to the program for an average of 20 days.

Integrating New Family Opportunities (INFO)

This collaboration with the Department of Behavioral Health (DBH) uses Functional Family Therapy to target family dynamics and provide an outcome-driven prevention and intervention program for youth involved in the criminal justice system. INFO is voluntary for youth who are on Probation. The goal of the program is to provide mental health services and individualized community supervision to help youth succeed while on Probation. Through DBH, the youth and their family are given the opportunity to participate in one-on-one therapy, Functional Family Therapy, alcohol and drug counseling, Moral Recognition Therapy (MRT), and regular evaluation of medication. The INFO team consists of Probation Officers, a Probation Corrections Officer, a DBH clinician, an alcohol and drug counselor, and a peer and family advocate. The youth and their parents and/or guardians work collectively with the team to address the needs of youth. Parents and/or quardians are crucial to the success of the youth in the INFO Program. Parents must agree to support and contribute to the youth's success by committing to attend appointments and provide transportation. The program served 45 youth and families in the 2019-20 FY.

Court for the Individualized Treatment of Adolescents (CITA)

CITA is a collaborative effort of the San Bernardino County Juvenile Court, Probation, DBH, District Attorney's Office, and Public Defender's Office. This program provides Probation youth who have significant mental illness with Probation supervision and resources to appropriate mental health treatment in the community. The CITA Program served 12 Probation youth and families in the 2019-20 FY.

Drug Court

Drug Court is a multi-agency program provided to youth with substance use disorders in lieu of traditional court sanctions. Youth participate in Drug Court intensive treatment, appear in court more frequently for review hearings, and participate in regular and random drug testing. During the 2019-20 FY, Drug Court services were provided to 63 youth.

Girls Court

The Probation Department provides services to female youth involved in Girls Court, an intervention program for girls who are considered vulnerable to sexual exploitation or experiencing an increase in at-promise behaviors. The goal of the program is to build self-esteem and empower young women. Girls Court provides a variety of presentations, interpersonal discussions, and workshops to aid in rehabilitation, confidence building, and health conscious choices.

Gender Response Adolescent Caseload Enrichment (GRACE)

The GRACE Program provides specialized services to adolescent female probationers with a history of trauma, substance abuse, or runaway behaviors. The program offers educational opportunities as well as creative and innovative methods to complete community service. Centered on gender-based issues critical to adolescent females, GRACE helps girls grow into young women with a sense of self-worth and gives them the ability to pursue individual goals, including continuing education, employment, or good parenting. Probation Officers involved in the GRACE Program network with community-based organizations like schools to meet the individual and collective needs of these girls. During the 2019-20 FY, 45 girls participated in the program.

Coalition Against Sexual Exploitation (CASE)

CASE is a multi-disciplinary team, including San Bernardino County Probation, Child and Family Services, and the Department of Behavioral Health, who assist youth who are survivors of sexual exploitation. Members of the team attend trainings to increase their knowledge and they educate the community on how to identify at-promise youth. During the 2019-20 FY, 13 girls were accepted into the CASE Program and were provided with various rehabilitative services and support, medical and mental health care, substance abuse treatment, educational opportunity, job skills, training, and mentor/advocate support.

Wraparound

This program is a strength-based planning process that assists the youth and their family by involving various community partners and resources to work together to improve their situation. This is achieved by "wrapping" the family in services and support to address emotional, behavioral, and/or mental health issues. In the 2019-20 FY, 84 youth and their families were enrolled in the Wraparound Program.

Placement Unit and Aftercare

The Placement Unit monitors the rehabilitation of youth who have been ordered by the court into an out-of-home treatment program. A program matching the needs of each youth is carefully identified and services are provided by the program under the guidance of a Probation Officer until the youth is ready to return to the community. At the close of the 2019-20 FY, the number of youth maintained in out-of-home placement was 48, and on average 26 youth were detained per month pending suitable placement. Once youth return to the community, they are supervised by an Aftercare Probation Officer who assists them with obtaining any further rehabilitative services while monitoring compliance with court ordered terms and conditions. During the 2019-20 FY, Aftercare Probation Officers supervised an average of six youth per month.

Independent Living Program (ILP)

ILP provides numerous workshops and events to educate and assist youth and young adults released

from out-of-home placements with independent living skills. These events or workshops, such as education and employment conferences and life skills classes, help youth transition back into the community and become successful adults. Each year ILP strives to find new and innovative ways to assist youth toward self-sufficiency. During the 2019-20 FY, ILP Probation Officers provided services to 276 youth or young adults. Additionally, employment referrals were provided to 36 youth. ILP hosted the Annual Graduation Recognition Ceremony where 11 youth obtained their high school diploma.



Assembly Bill (AB 12)/Extended Foster Care (EFC)

AB 12 (California Fostering Connections to Success Act) became effective January 1, 2012 and now allows eligible youth to receive EFC services after their 18th birthday. During the 2019-20 FY, there were an average of 11 active EFC cases per month.

Adult Community Services Bureau

The Adult Community Services Bureau (ACSB) is responsible for adult supervision and investigation reports for the courts along with case management services. ACSB utilizes evidence-based treatment and supervision services as identified through validated assessment tools. The Probation Department is also expanding services that minimize an offender's progression deeper into the justice system. Senate Bill 678 funded programs target certain offenders for prevention and programming aimed at reducing recidivism.

BUREAU HIGHLIGHTS

In August, 2019, the San Bernardino County Probation Department conducted a Compliance Operation in Rancho Cucamonga. The Incident Command System (ICS) provided an organized structure, ensuring information flow between organizers to verify that all necessary tasks were completed. The goal of the operation was to conduct compliance checks on Moderate/High Risk probationers and parolees. The operation resulted in 122 home visits, 18 arrests, and the discovery of a stolen car, an extraction lab, and narcotics.

The Probation Department has sought to replace their existing assessment tool for both juvenile and adult offenders over the past few years. A key component was the ability to interface with Caseload Explorer, the Department's electronic offender database system. For two years, the Department worked to integrate the newly chosen assessment, CAIS, into their offender intake process. The assignment of cases was based on the prioritization of risk factors. A major redesign of supervision divisions focused on the classification of offenders utilizing the advantages of CAIS. Revised case load sizes, offender contact guidelines, and supervision requirements pursuant to a criminogenic profile were initiated. Supervision units were geographically redeployed, re-staffed, and reprioritized. New datasets were identified for analytics. Transfer process improvements to refer offenders to programming have also been implemented.

Adult Investigations

The Adult Investigations Unit prepares Pre-Sentence Investigation reports and other documents for the courts that assist judges in reaching appropriate court dispositions. There is one Adult Investigations Unit in each county region: Central, West End, and High Desert. The courts depend on Probation to provide investigative reports on criminal cases that include detailed information regarding the circumstances of the offense, the background of the defendant, statements from victims, and other involved parties. An analysis of outcomes and a suitable recommendation to aid the courts in making sentencing decisions are also included. A total of 569 Pre-Sentence Investigation reports, 543 memos, 163 supplemental reports, 190 Credit for Time Served reports, 3218 Prop 63 memos, and 631 Restitution memos were written by the Adult Investigations Units during the 2019-20 FY.

Supervision Units

Once the court grants offenders formal Probation, mandatory supervision, or they are released on Post Release Community Supervision (PRCS), they are directed to attend Orientation and Assessment. During the orientation, the CAIS assessment tool is utilized to determine the appropriate supervision level of the offender. The supervision level coincides with the risk and needs assessment of the offender. There are three categories in the supervision units: low, community, and specialized. The supervision units are blended and encompass formal Probation, mandatory supervision, and PRCS. Additionally, a variety of supervision strategies are utilized based on offender need. These supervision strategies provide a base for Probation Officers to offer individualized treatment referrals and a variety of services that include, but are not limited to, housing, food, clothing, mental health care, homeless intervention or prevention, and even vocational services. Community supervision of probationers is provided through compliance checks, service referral, address verification, electronic monitoring, office appointments, and drug testing. During the 2019-20 FY, there were 18,720 adult probationers on an active term of supervision including 18,316 felony status cases assigned to some form of adult community supervision.



Adult Specialized Services Bureau

The Adult Specialized Services Bureau is currently bisected as two areas of operation - Specialized Services and Community Supervision. Together, the Bureau is responsible for adult supervision and investigation reports for the courts, along with case management services. Additionally, AB109 and other funding sources are maximized by Day Reporting Center services from a wide variety of governmental agencies such as the Department of Behavioral Health, the Workforce Development Department, and Transitional Assistance Department. Targeted supervision efforts, including DUI, Domestic Violence, and Mental Health, ensure that those on Probation have the greatest opportunity for success.

BUREAU HIGHLIGHTS

In the early months of 2020, the San Bernardino County Probation Department adjusted its way of doing business due to the COVID-19 pandemic. Probation Officers continued to refer clients to the 5 Keys Charter School and by the end of the 2019-20 FY, 11 students graduated with High School Diplomas and one client graduated with their GED. Three of the graduates earned their High School Diplomas during the pandemic and had a drive-thru graduation ceremony.

During the second quarter of the 2019-20 FY, the San Bernardino County Probation Department developed the Homeless Outreach Unit to provide additional services to homeless probationers in San Bernardino County. This new unit also included the attachment of an existing Housing Unit that assists clients in securing temporary housing, in an effort to transition them into permanent housing. Probation Officers in this unit work with the San Bernardino County Sheriff's HOPE Team, the Sheriff's START Team and regional Detention Liaison Officers in an effort to end homelessness in the county.



Criminal Intelligence Unit (CIU)

The Criminal Intelligence Unit (CIU) is dedicated to helping Probation Officers and our law enforcement partners with credible information to assist them in performing their duties. On a daily basis CIU evaluates offenders, bench warrants, social media, and wanted flyers to anticipate, prevent, or monitor criminal activity. CIU staff also network with other law enforcement agencies to share information that is crucial in their investigations. In the 2019-20 FY, CIU provided actionable intelligence that led to 17 confiscated firearms, 44 arrests, and 32 electronic device searches. CIU had a vital role in the Department Operation Center (DOC) during the COVID-19. During the beginning of the pandemic, CIU assisted in organizing the Department's response to maintain the continuity of essential operations while ensuring the safety of staff.

Day Reporting and Reentry Services Center (DRRSC)

DRRSCs - located in Fontana, San Bernardino, and Victorville - provide adult probationers with access to multi-agency partners including the Department of Behavioral Health (DBH), Transitional Assistance Department (TAD), Department of Public Health (DPH), and Workforce Development Department (WDD). Each center has a dedicated Probation Homeless Services Coordinator, a clothing closet, life skills and reentry support classes, and activities. Classes include, but are not limited to, anger management, employment



readiness, healthy life choices, parenting, cognitive journaling, food handler's training, and computer skills training. During the 2019-20 FY, 13,179 persons were seen at the Probation Department's three DRRSCs; 1,549 persons were referred to DBH; 936 persons were referred to the Workforce Development Department; 12 students completed their high school education; and 210 clients were referred to the DPH.

Domestic Violence (DV) Unit

The DV Unit supervises domestic violence offenders. The cases assigned to the unit involve domestic violence, child abuse, elder abuse, and stalking. In addition to supervision, the Department has two DV coordinators. One DV coordinator is responsible for the certification and annual recertification of the 52-week Batterers Intervention Program and 52-week Child Abuse Treatment Program. The second DV coordinator provides community outreach and education centered on working with other county agencies, community-based and faith-based organizations. The coordinator also develops activities and presentations that provide information about domestic violence, victim's advocacy, and strategies to address all cases. There were 1,339 probationers supervised by the Domestic Violence Unit during the 2019-20 FY.

DUI Unit

The DUI Unit is funded by a grant from the California State Office of Traffic Safety. Officers intensely monitor offenders on Probation for felony DUI convictions. Supervision of these high-risk offenders includes: unannounced home searches, random alcohol and drug testing, and special monitoring to ensure compliance with court-ordered DUI education and treatment programs. The primary goal of the unit is to deter those with a history of impaired driving from alcohol-related collisions, injuries, and deaths through close Probation supervision. The unit collaborates with local law enforcement agencies and is involved in saturation patrols and special operations targeting DUI offenders. During the 2019-20 FY, the DUI Unit supervised approximately 225 DUI offenders and was involved in 12 warrant service operations.

Housing and Homeless Outreach Services

Given the volume and type of specialized services needed for homeless probationers throughout San Bernardino County, a second unit was developed to increase outreach services specifically for this vulnerable population. This restructured unit has developed a regional approach to its caseloads where officers will be working with their regional populations and the area's resources. During 2019-20 FY, the Housing Unit housed 378 clients. In addition, 56 individuals benefited from clothing donations and 132 hygiene kits were distributed.

K9 Unit

The San Bernardino County Probation K9 Unit employs four drug and weapon detection canines who work with their handlers. Teams have responded to requests for assistance from the Probation Apprehension Team, Gang Unit, Sex Offender Unit, JDACs, Gateway facility, law enforcement agencies, and local school districts. K9 handlers receive ongoing training to ensure they stay current with trends in narcotics concealment, drug abuse, and detection strategies. The teams are often called upon to participate in community events at schools and organizations in support of the Inland Empire Police Canine Association (IEPCA). During the 2019-20 FY, K9 teams completed 4,368



searches. These searches resulted in the recovery of 107 firearms, 1,577.25 grams of methamphetamine, 42,616.75 grams of marijuana, 263.5 grams of cocaine, and 230 grams of heroin. Officers and their K9s also attended 115 public relations events.

Mental Health Field Services Unit

Probation Officers assigned to the Mental Health Field Services Unit maintain caseloads to supervise probationers identified in the Enhanced Outpatient Program (EOP), following their release from state prison. In addition, they supervise offenders identified as Significant Mental Illness (SMI) and Significant Mental Illness Lock Down (SMILD) in county jail. Assigned Probation Officers coordinate with the CDCR and DBH to facilitate pre-release planning for EOP cases and to assist them with transitioning back to their local community.

Multiple Enforcement Team (MET)

MET is responsible for Probation apprehension and the suppression of gang activity, which was previously done by the Probation Apprehension Team and the Gang Unit separately. MET seeks to protect the community by apprehending fugitives, gathering intelligence, proactively working to keep illegal firearms out of the community, conducting gang suppression operations, and handling complex investigations through collaboration with local law enforcement and the broader justice community. MET also conducts crime-specific targeted response operations in order to ensure public safety. Made up of 11 members, the team conducted 241 searches, confiscated seven firearms and made a total of 136 arrests in the 2019-20 FY. During the first half of the fiscal year, MET completed much of its evolution from the prior formation as gang/apprehension units. For the latter part of the fiscal year, MET was re-purposed into Reaction Teams deployed countywide to support infrastructure security requirements during the county's pandemic response.

Pretrial

The San Bernardino Law and Justice Group - in anticipation of the passing of Senate Bill SB10 - recognized the need to develop a pretrial release program in San Bernardino County. Working with this group, the Court and Probation launched the development of a Pretrial Release and Detention Pilot Program. The potential benefits to the program included a reduction in defendants in custody, a reduction in failures to appear, and an improvement in public safety by identifying the risk and needs of these defendants earlier in the criminal justice system. The pilot program began in early 2019 and officially launched later that year. Throughout the program, three regional units were created with a new division of approximately 40 sworn and non-sworn staff. From October, 2019 through the end of June, 2020, Pretrial Officers completed 5,903 Pretrial Assessments.

Sex Offender Unit

The Sex Offender Unit provides supervision of offenders placed on felony Probation following convictions for sexual offenses, including those who fail to register as required, crimes against children, forcible rape, and some stalking cases. The unit incorporates a collaborative approach to sex offender management, known as the Containment Model that became mandatory in California effective July 1, 2012. The Containment Model has three required components: supervision, sex offender treatment, and polygraph examinations using a victim-centered approach. The Sex Offender Unit supervised 468 probationers, contacted those offenders 9,221 times, performed 1,098 searches for contraband, and arrested 104 individuals during the 2019-20 FY.

Treatment Courts Unit

The Treatment Courts Unit works with specialized courts to complete referrals, intervention, and supervision strategies for probationers who have behavioral health issues or dual diagnosis issues. The unit components represent four specialized treatment focus areas:

- Drug Court and PRIDE (Probationers Recovering through Intervention and Drug Education) are multi-agency programs that provide services to adults with substance use disorders in lieu of traditional court. Drug Court services are provided in the Central, High Desert, and West End regions. Probationers participating in Drug Court receive intensive substance abuse treatment services, appear in court more frequently for review hearings, and participate in regular and random drug testing. The treatment team coordinates to evaluate the probationer's progress, consider suitable sanctions, and promote recovery. The team consists of a judge, a Probation Officer, a deputy district attorney, a public defender, and substance abuse counselors from a local provider. Probation Officers provide case management services that include participating in treatment team reviews, conducting home visits, drug testing, and making recommendations for probationer promotions to different levels in the program. During the 2019-20 FY, 376 probationers participated in the Drug Court/PRIDE programs.
- The Veterans Court is a specialized court program that works with veterans who present issues of substance abuse, behavioral health, or co-occurring disorders. The Veterans Court collaborates with the U.S. Department of Veterans Affairs health care networks and the Veterans Benefits Administration, who help connect veterans with their benefits. During the 2019-20 FY, 71 veterans participated in this program.
- Forensic Assertive Community Treatment (FACT) is an Assertive Community Treatment (ACT) Program for individuals with serious mental illness who have extensive contacts with the criminal justice system as a result of their mental illness and co-occurring substance abuse issues. This program exists to help people live successfully in the community and achieve their personal recovery goals, while avoiding a return to jail, prison, or unnecessary psychiatric hospitalization. During the 2019-20 FY, FACT provided services to 32 probationers.
- The Supervised Treatment After Release (STAR) Program is the treatment component of the Mental Health Court system of care. Individuals are generally referred while incarcerated in a county detention facility. Upon acceptance of terms and conditions of Probation requiring mental health treatment, the individuals are released into the community and closely monitored by the STAR treatment team. Services include day treatment, intensive case management, residential placement, drug and alcohol treatment, and periodic court reviews. Services are closely monitored by the Superior Court. During the 2019-20 FY, STAR provided services to 134 probationers.

2019–20 Fiscal Year Report

The San Bernardino County Probation Department completes activities that protect the community, while supporting the overall county goals and objectives. In supporting the county goal to maintain public safety, Probation maintains two strategies:

- Complete assessments for each new adult and juvenile offender to determine their criminogenic needs and ensure appropriate supervision, services, and programs.
- Supervise adult and juvenile probationers at an appropriate level and provide services and programs to reduce recidivism.



2019-20 ADOPTED BUDGET

ORGANIZATIONAL UNIT	AMOUNT	
Administration and Corrections and Detention	\$176,374,714	
Juvenile Justice Crime Prevention Act	\$9,419,451	
Senate Bill 678 – Criminal Recidivism	\$6,580,067	
Other Revenue Funds	\$53,970	
TOTAL	\$192,428,202	

SUPERVISION PERFORMANCE MEASUREMENTS FOR 2019–20 FY

CASES RECIDIVATING	TARGET	ACTUAL
Adult	24%	22.68%
Juvenile	26.25%	27.62%

NEW CASES ASSESSED WITHIN 60 DAYS	TARGET	ACTUAL
Adult	98%	99.41%
Juvenile	97.25%	98.63%

STAFFING SNAPSHOT AS OF JUNE 20, 2020

TOTAL NUMBER OF STAFF

MALE

FEMALE

ETHNICALLY DIVERSE

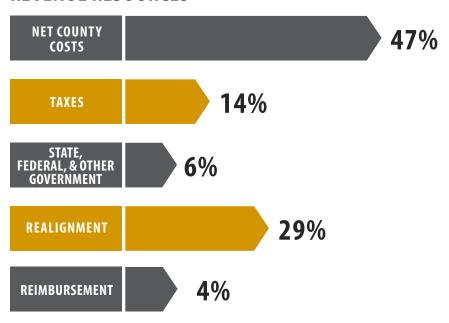
1,168

460 (39.4%)

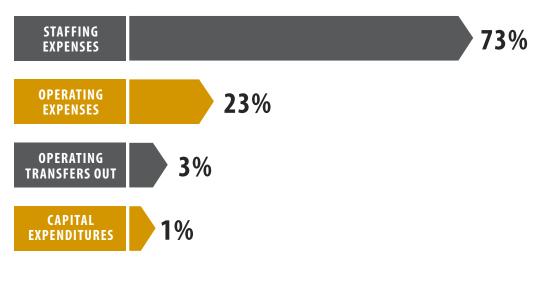
708 (60.6%)

893 (76.5%)

REVENUE RESOURCES

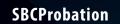


BUDGETED APPROPRIATIONS











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San Bernardino County Probation Department

ANNUAL REPORT 2019-2020

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