## San Bernardino County Probation Department

Procedures Manual

# Letters of Reference/Employment Verification/ Status Requests

### **210.1 PURPOSE:**

To establish guidelines regarding requests for letters of reference, employment verification and/ or status, etc.

#### 210.2 GUIDELINES:

- A. In general, the Department does not provide letters of reference.
- B. Employment status, work performance history, etc., may be addressed by Professional Standards, Payroll, and/or Human Resources within the applicability of the law.

### 210.3 RESPONSIBILITIES:

- I. All Staff:
  - A. Shall refer all requests for letters of reference, employment verification/status, work performance history etc., for a County/Department employee/former employee/volunteer/former volunteer to the Professional Standards Division for appropriate disposition.
  - B. If staff are preparing a personal letter of reference for a County/Department employee/former employee/volunteer/former volunteer wherein they are familiar with and/or have any knowledge of employment status/work performance history etc.:
    - Staff shall not reference work ethics, work behavior, and/or any information related to work status, work behavior and/or work performance in any business capacity with the County and/or Department.
    - 2. Staff shall not use County and/or Department letterheads, email, etc.
    - Staff shall not reference in any manner their or the requesters position/ classification/occupation/work duties and/or performance etc., with the County and/or Department.